



Dr. KHAOULA KHLIE

Canadian Citizen

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Consultant, Author and speaker with 8+ years of experience of teaching and consulting. Shared the stage with the best motivational speakers in Canada.



SUMMARY OF QUALIFICATIONS

- Ph.D. in Logistics and Industrial Engineering
- Master's Degree in Industrial Management- Project Engineering
- PMP certification - Project Management Institute
- 4 years of experience in Project/Program Coordination
- Experience in developing training material
- Experience in Training employees and Delivering information sessions to the public
- Trilingual (English, Arabic, French)

EDUCATION

Doctoral degree in Logistics and Industrial Engineering Ibn Tofail University, Morocco (Accredited by WES- Canada)	2014- 2018
Master's degree in Industrial Engineering- Project Management Mohammadia School of Engineering, Morocco (Accredited by WES- Canada)	2011- 2014
Preparatory classes for engineers- Math, Physics and Engineering Science Preparatory classes of Tangier- Morocco (Accredited by WES- Canada)	2009- 2011

PROFESSIONAL EXPERIENCE

Public Speaker

June 2022- Now

One hub Ottawa, Canada

- Conduct research and Analysis of the financial market, deliver presentations, advice and guide clients regarding their financial decisions

RESP Program Consultant

June 2022- Now

Canadian Scholarship Trust

- Conduct research and Analysis of the financial market, deliver presentations, advice and guide clients regarding their financial decisions.

Human Resources Services provider

June 2022 – Now

Government of Canada, Ottawa

- Provide HR services for Employment and Social Development Canada.

Canada Newcomers Learning Program Manager

June 2019- May 2022

English Language Tutoring Institute for the Ottawa Community, Canada

- Collaborated with other schools and academic institutions and stakeholders to improve our programs for our students,
- Developed ongoing partnerships with community organizations for student placement opportunities,
- Selected, interviewed and recruited teachers,
- Facilitated the new teachers' training,
- Assisted teachers with Program delivery,
- Established best practices and streamline the institute processes,
- Updated and expanded existing protocols/manuals and other material,
- Developed and implement tools to evaluate the learning programs and initiatives,
- Delivered presentations to the public and government entities.

Volunteers Engagement Manager

Sept 2019 – Feb 2020

Muséoparc Vanier Museum, Canada

- Deliver presentations, trainings, mentor and organize engagement and recognition events.

Government workers Mentor and Instructor

Sept 2018 - Mars 2019

ABCE School, Ottawa, Canada

- Taught courses to the public servers,
- Developed course materials and lesson plans,
- Evaluated students performance and provided feedback,
- Participated in departmental meetings and activities.

Teaching assistant

Sept 2016 – May 2018

Ibn Tofail University, Morocco

- Prepared Delivered courses and presentations using diverse techniques,
- Supervised master theses, prepare teaching material, administer and record exams,
- Advised students on academic issues and career decisions,
- Led research programs for graduate students and provided research advice,
- Organized conferences and visits to industrial companies,
- Improved teaching methods and material,
- Conducted research and published articles in scientific journals and conference proceedings.

AWARDS AND HONORS

- **Entrepreneur of the year** - Ottawa Team - CST Savings 2023, Canada
- **Best Scientific paper**- Logistiqua 2017, Morocco
- **Business Appreciation** - OneHubOttawa 2023, Canada
- **Co-Organizer of the 2020 Annual Sugar Festival** (April 7th to April 13th)- Muséoparc Vanier, Canada

RESEARCH PAPERS

- KHLIE Khaoula, ABOUABDELLAH Abdellah, (2015) "A methodology for Lean implementation in hospitals", International Journal Of Applied Engineering and Research, ISSN 0973-4562, 10(19), pp 40461-40467.
- SERROU Driss, KHLIE Khaoula, ABOUABDELLAH Abdellah, (2016) "Proposition of a new methodology based on the Lean-Logistic approach for enhanced performance of the hospital supply chain". RJASET.
- KHLIE Khaoula, ABOUABDELLAH Abdellah, (2016). "Redesigning the hospital supply chain for enhanced performance using a Lean methodology", International Review of Modelling and Simulation, (IREMOS), Vol 9, N. 6. pp 407-413

- KHLIE Khaoula, ABOUABDELLAH Abdellah, (2017) "Identification and improvement of the perceived quality using Lean six sigma and Data mining". International Journal of engineering Transactions B: Applications. Vol 30, N. 5, May 2017 pp. 721-729.

INTERNATIONAL SCIENTIFIC CONFERENCES

- KHLIE Khaoula, ABOUABDELLAH Abdellah, "Modelling and simulation of the patient pathway with arena: case of the mother-child hospital at marrakech". CPI 2015.
- KHLIE Khaoula, ABOUABDELLAH Abdellah, "A study on the performance of the pharmacy information system within the Moroccan hospital sector", in IEEE conference GOL 2016.
- Khlie k., Serrou D., Abouabdellah A., " Impact of Lean-logistic and information system in the information flow management within the healthcare supply chain". SITA 2016
- Driss SERROU, Khaoula KHLIE, Abdellah ABOUABDELLAH "Improvement of the lean-maintenance by hospital logistics". CIST2016
- KHLIE Khaoula, ABOUABDELLAH Abdellah, "Integrating Lean and Six Sigma for the securement of the medication circuit". LOGISTIQUA 2017
- KHLIE Khaoula, ABOUABDELLAH Abdellah, "Comparison of performance improvement approaches within the healthcare system" CIE47 (2017).

BOOKS

- Réingénierie des processus de traitement des services bulletins- Editions Universitaires européennes, Published on August 2016
- How to implement Lean Six Sigma in our daily personal life- In process

PROJECTS

- Consultant for the Internal Grant Project at Emirates College of technology: Machine Learning for Sustainable Supply Chain Management.
- Re-engineering of Human Resources processes of the Employment and Social development in Canada - Human Resources Services Center

PUBLICATIONS IN PROCESS

- Integrating Analytics Hierarchy Process and Risk Matrix: A new assessment model for purchasing process in Industrial Companies

PARTICIPATION IN SEMINARS AND CONFERENCES IN CANADA

- Lunch and Learn : A day in a life of a Canadian entrepreneur

- Panel and networking event for entrepreneurs in Ottawa
- Unleash the power inside of you, EY center, Ottawa, Canada
- How to secure the future education of your children in Canada, Canar TV program
- Empowering muslim kids- The power of moderate spending - Nepean Sportlex

AREAS OF QUALIFICATIONS

- Quality Management systems
- Project Management
- Production systems, Planning and Control
- Process Engineering and Lean six Sigma
- Supply chain management
- Marketing and Sales management
- Financial investment and market evaluation
- Entrepreneurship, business planning, Entrepreneurial Finances, Legal and Ethical issues
- Leadership and Management

SCIENTIFIC REVIEWINGS

- Journal of Cleaner Production
- Industrial Engineering Journal
- International Journal of Innovation in Management, Economics and Social Science.