

“Curriculum vitae”



PERSONAL DETAILS

Name: Haitham Mahmoud Alali (Golden visa holder-UAE)

Rank: Associate Professor

Designation: Holds a PhD degree from Universiti Kebangsaan Malaysia (National University of Malaysia) (UKM)/Malaysia
QS Global World Ranking (2023) = 159
PhD / Systems Science and Management (Health services Management/ Health Information Systems)

Current Position: Head of Health Management Department

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Researcher ID: M732729

Birth date: 1st Sept. 1978

Nationality: Jordanian,

Address: Abu Dhabi, UAE

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Address: Health Management Dept., Faculty of Medical and Health Sciences, Liwa College, Abu Dhabi, United Arab Emirates

ACADEMIC QUALIFICATION

Doctoral Degree (PhD) in Systems Science and Management (Health services Management/ Health Information Systems) from Universiti Kebangsaan Malaysia (UKM) Jan 2014. Thesis Title: **A MODEL FOR THE SUCCESS AND ACCEPTANCE OF THE “VIRTUAL COMMUNITIES OF PRACTICE” IN HEALTHCARE SECTOR**

- **Master Degree in Management Information System** from the Arab Academy for Banking and Financial Sciences, Faculty of Information Systems and Technology (July 2007), 83.3%.
- **Bachelor Degree in Health Administration** from RedSea University / Economic and Administration Sciences Faculty, (November 2003), 76.3%.
- **Diploma Degree in Nursing, four years Diploma, Registered Nurse (RN)** from Ruffidah College/ Ministry of Health- Jordan, graduated in 1999.

CAREER OBJECTIVES

I am looking for a challenging position where I can use my skills and abilities in healthcare management and academic research in the areas of healthcare management, health sciences, public health, health informatics, digital health, and general health science education programs. Here are the areas that demonstrate my skills and abilities and highlight my main areas of interest:

- Leading strategic planning, development, and implementation of health informatics and digital health in clinical and non-clinical projects with a focus on epidemiology, public health informatics, digital health for prevention, health systems, and the higher education ecosystem.
- Academic supervisor for Master and PhD students.
- Familiar with clinics, health centers, hospitals, and the functions of the Ministry of Health with many years of experience as a health practitioner and manager
- Team leader of Health HR projects: e.g., "Workload Indicators of Staffing Needs" for medical and non-medical staff
- Chief knowledge officer (CKO) and Quality Coordinator and Chairman of Correspondence Department
- Public Relationship Manager in hospitals
- Registered Nurse (RN) with many years of experience
- Associate Dean of Business Faculty for Quality Assurance and Head of Quality Assurance committee of Business Faculty
- Deputy president of Measurement and Evaluation Unit and Balanced Scorecard (BSC) (recognized evaluator)
- Certified trainer of trainers (TOT)
- Chief knowledge officer (CKO) at the Ministry of Health
- Research management, coordination, development, and implementation.
- Health program leadership, budgeting, development, and management.
- Certified Infection Control.
- Advice and consultation on registries and health systems demonstrate health courses/programs best practices in four major areas: Course Design, Interaction and Collaboration, Assessment, and Learner Support. Apply the Exemplary Course Program Rubric to assessment.
- Oversee and manage ideal and initiative curriculum services for undergraduate and postgraduate education and research support.
- Experience in undergraduate and postgraduate education and community education in Public Health and Global Public Health, Health Information.
- Advise senior team leaders and build capacity in operations for the team and train educators in research interests as focus groups for the health system.
- Oversees all matters related to research, curriculum and instruction (online, face to face and hybrid).
- Oversees the development and implementation of academic strategic planning; establishes priorities and plans for program development.
- Development of instructional resources, materials, assessment of materials, career training, professional development and training.
- Extensive teaching experience in healthcare administration, public health, primary care and health informatics, and eHealth services.
- Teaching and training in health care management and health information management.

- Training and development of eHealth services for chronic disease prevention and management.
- Operation and consulting in the health sector.
- Initiation of collaborations with local and international partners in research, academia and business.

Honors and Awards:

- Certificates of appreciation from Department of Health/Abu Dhabi, Abu Dhabi City Municipality and many other organizations, most recently from Abu Dhabi University (ADU) on May 18, 2023 as a keynote speaker in the Global Brown Bag Seminars Series (GBBSS)
- External Research Funding (#258504) (50,000 SAR) "THE ROLE OF PERSONALITY AND TOP MANAGEMENT SUPPORT IN CONTINUOUS INTENT TO USE ELECTRONIC HEALTH RECORD SYSTEMS AMONG JORDANIAN NURSES FROM THE PERSPECTIVES OF EXTENDED UTAUT" 2022-2024 King Abdulaziz University
- Internal Research Grant (IRG) (120,000 AED) funded by the ECT College with code: IRG-MHS-001-2020 "The Effects of Medicinal Plant Extracts and Antibiotics on the Bacterial Species Screening that Isolated from Various Public Areas in UAE", 2020 Liwa College of Technology 2020-2023
- Internal Research Grant (IRG) (120,000 AED) funded by the ECT College with code: IRG-MHS-002-2021 "Synthesis and biological evaluation of metallosurfactants as potential anti-cancer agents in UAE", 2021-2024 Liwa College of Technology
- Best paper Award from the Third International Conference on Business "Entrepreneurship and Innovation in Small Business (EISB 2018)". MIS field, Amman-Jordan ISSN: 2414-7761.
- Best paper Award from the Second International Conference on Business "Organizational Adaptation in volatile environment (OAVE 2017)". MIS field, Amman-Jordan ISSN: 2414-7761.
- Zamalah Scholarship, University Research Scholarship award "Zamalah Universiti Kebangsaan Malaysia; Zamalah Universiti Penyelidikan from National University of Malaysia, Malaysia, (Jan 2011-Dec 2012)

AREAS OF EXPERTISE AREAS OF RESEARCH

- Healthcare Administration and Leadership
- Medical Coding and Reimbursement
- Public Health
- Strategic Health Information Systems
- Biomedical Informatics
- Management Information System (Knowledge Management Systems (KMS))
- Knowledge Transfer and Sharing
- Virtual Communities, Teams, and Groups
- Health Information System (HIS)
- Mobile Health
- Health Social Media
- Healthcare Quality
- Change Management
- E-Business

- Personal Health Record
- Consumer Health Informatics
- Systems Analysis and Design
- Patient Safety and informatics
- Information and Communication Technologies
- Research Methods
- Medical Informatics and Collaborative Systems
- Communities of Practice in Health Care Sector.

Courses Taught/Teaching Experience

- Healthcare Institution Management
- Electronic Health Records
- Data Management
- Medical terminology
- Health Risk Management
- Biostatistics
- Management Health Information Systems
- Data Communication and Networking
- Unified Modeling Language (UML)
- Operating Management
- Knowledge Management
- Change Management
- Information Security
- Medical Coding ICD-10- CM
- Medical Coding CPT, HCPCS, and Modifiers
- Healthcare Quality Management
- Healthcare Information Management
- Healthcare Delivery Systems
- Healthcare Data Concepts
- Health Information Systems
- Decision Support and Intelligent Systems
- Total Quality Management
- Strategic Management
- KPI & Balanced Score Card
- Systems Analysis and Design.
- Computer Application in Management.
- An Introduction for Programming Languages
- Advanced Database Management
- Database Management Systems
- Information Systems Security
- Fundamentals of E-Business
- Management Information Systems
- Information Systems : Theory & Practice
- Database Design
- Software Engineering
- Project Management

Professional Memberships

- Guidelines International Network G-I-N member
- A member of Quality Assurance Council/ Amman Arab University 2017-2018/ 2018-2019
- Member of the National Accreditation Committee for Primary and Comprehensive Healthcare Centers of Balqa Governorate/ Balqa Health Directorate.
- Member of the scientific committee for “ Al Balqa Nursing conference” 1999
- Member and coordinator of knowledge management committee at Al Balqa Health Directorate.
- Associate editor of JOIV : International Journal on Informatics Visualization
- Associate editor of International Journal on Advanced Science, Engineering and Information Technology

Sample of Recent Research Activities:

- Associate editor of International Journal on Advanced Science, Engineering and Information Technology (Q2 Scopus) 2011-present
- keynote speaker in Abu Dhabi University’s Global Brown Bag Seminars Series (GBBSS)
- Reviewer for the International Journal of Medical Informatics (please refer to the attached email from the editor referring me as an expert in the field)
- Reviewer for the 3rd International Conference of Reliable Information and Communication Technology 2018 (IRICT 2018).
- Reviewer for the 5th International Conference of Reliable Information and Communication Technology 2020 (IRICT 2020)
- Reviewer for the International Conference on Emerging Technologies and Intelligent Systems June 25-26, 2021, (ICETIS2021)
- Reviewer for the 2nd International Conference on Management and Human Science (ICMHS, 2018), Malaysia, 27th – 28th November 2018
- Associate editor of JOIV : International Journal on Informatics Visualization (Q3 Scopus) 2018-present
- Reviewer for the International Journal of Medical Informatics and many other journals
- Organized with other colleagues the first, second, and third Amman Arab University /faculty of business international conferences
- Internal Research Grant (IRG) (120,000 AED) funded by the ECT College with code: IRG-MHS-001-2020 “The Effects of Medicinal Plant Extracts and Antibiotics on the Bacterial Species Screening that Isolated from Various Public Areas in UAE”, 2020-2023

Research Tools

Research Tools	Advanced	Endnote, Mind Mapping, SLR, Leximancer, LexiPortal Version 2 and 4, NVIVO
Statistical Analysis	Advanced	Smart-PLS SPSS AMOS

Experience

Employer Name	Address	From	To	Position/ Title
Liwa College	Abu Dhabi/UAE	July 2022	7 th Sept. 2022	Dean (Acting), Medical and Health Sciences Faculty
Liwa College	Abu Dhabi/UAE	Sept. 2019	Till now	Head of Health Management Department.

Responsibilities:

- Participated in the development of multiple courses by updating CLOs, syllabi, and materials. Developed and updated 30+ courses for two academic programs.
 - Led the process of reaccreditation of the HIM degree program by the ERT and prepared the self-study report.
 - Participated in CAA visits and served on a committee during several visits.
 - Implement and monitor the HM department's goals and related tasks in accordance with the college's strategic plan.
 - Develop and maintain partnerships with our partners by even creating or renewing MoUs, e.g. 3M Gulf LTD, Healthpoint Hospital, Al Reem Hospital ..etc.
 - Member of the LCT Examination Committee for the 2019-2020 academic year
 - Member of LCT Research Committee (academic years since Sept. 2019 to present)
 - Head of Health Management department
 - Implement simulation software for HIM and HCM students to track student progress and provide standardized feedback to promote skill development.
 - plan and provide advisory services to students with poor grades (at-risk students) during the current semester to overcome the academic difficulties and challenges they face
 - Supervise graduation projects for HIM and HCM students
 - External auditor and verifier for Gulf University/Bahrain for the HRMIS program since 2017
- Primary Investigator** for the Internal Research Grant (IRG) (120,000 AED) funded by the ECT College with code: IRG-MHS-001-2020 “The Effects of Medicinal Plant Extracts and Antibiotics on the Bacterial Species Screening that Isolated from Various Public Areas in UAE”, 2020

Amman Arab University	Amman/ Jordan	Sept 2015	Aug. 2019	Associate professor
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Responsibilities:

- Curriculum development
- Teaching health information systems courses in addition to other information systems courses
- I was academic supervisor of 6 completed master's theses.

Amman Arab University	Amman/ Jordan	Sept 2018	Aug. 2019	Assistant Dean of Business Faculty for Quality Assurance
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Responsibilities :

- Self-study report for 14 programs (bachelor's Bachelor and Master), HEAC: Higher Education Accreditation Commission, Jordan, 2018.
- International academic accreditation and quality assurance

- Analyze the academic and non-academic data of the college, including student and employer satisfaction survey results, examination results, transcript grades, attendance figures, and other specific academic areas.
- Create, oversee, and develop the college's use of data for the Senior Leadership Team and external reviews
- Create clear, concise, and accurate information to assist the Senior Leadership Team in improving achievement levels at the college, including low-performing students
- Determine the need for data and detailed reports/information such as: Module and course improvement plans
- Produce KPI information for the Quality Assurance Board and other committees
- Provide data as needed to Senior Leadership Team and external agencies
- Assist the Academic Programs Administrator in the management and analysis of data related to the College's academic programs
- Responsible for all course records stored in college and partner college systems and responsible for submitting data to the Higher Education Accreditation and Quality Assurance Board
- Lead a team that supports quality assurance and compliance with regulatory processes and procedures

Amman Arab University	Amman/ Jordan	Sept 2018	Aug. 2019	Deputy president of Measurement and Evaluation Unit
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Responsibilities:

- Develop and measure programs learning outcomes and key performance indicators (KPIs) at Amman Arab University level
- Oversee all evaluation activities, including developing effective systems for data collection, monitoring, and reporting.
- Develop protocols, procedures, and policies for data collection and train faculty and staff on them
- Write process and outcome reports, including quarterly performance evaluations.
- Participate in data collection, program evaluation, outcome reporting, and ongoing quality improvement efforts.

Amman Arab University	Amman/ Jordan	Sept 2017	Aug. 2019	Head of Quality Assurance committee of Business Faculty
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Amman Arab University	Amman/ Jordan	Sept 2015	Sept 2018	Balanced Scorecard (BSC) (recognized evaluator)
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Amman Arab University	Amman/ Jordan	Sept 2015	Sept 2018	Content manager and Web developer for business faculty website
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Independent Election Commission/Jordan (part time)	Amman/ Jordan	2016	2017	Certified trainer of trainers (TOT) for Parliamentary Elections (part time)
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Ministry of Health	Amman/ Jordan	Jan 2014	Aug. 2015	Chief knowledge officer (CKO) and Certified trainer of trainers (TOT) for healthcare trainers (after 2015 Part Time)
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Responsibilities:

- Training health professionals on electronic health records (VISTA)
- Training of health professionals Knowledge management
- Development of a knowledge map for health care workers
- Many other trainings related to accreditation and quality assurance

Ministry of Health	Amman/ Jordan	Jan 2014	Aug. 2015	Team leader of HR project : Workload Indicators of Staffing Needs" for medical and non-medical staff
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Responsibilities :

- In collaboration with USAID projects (HSS1 and HSS2), I developed the WISN tool, which is appropriate and reliable for measuring health workforce needs in Jordan.
- Training sub-teams in the use of the WISN tool
- Collecting and analyzing data
- Writing results reports for the department HR for recommendations on workforce needs according to the results of the analysis.

Princes Sumayah University (PSUT) (part time)	Amman/ Jordan	June 2014	Sept. 2014	Lecturer
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UKM University	Bangi/Malaysia	Dec. 2009	Dec. 2013	Research Assistant
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Ministry of Health	Amman/ Jordan	July 2009	Dec. 2009	Chief knowledge officer (CKO) and Quality Coordinator and Chairman of Correspondence Department
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Ministry of Health	Al-Hussein Hospital/ Jordan	Apr 2009	July 2009	Public Relationship Manager
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Ministry of Health	Jordan	July 2000	Apr 2009	Registered Nurse (RN)
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Responsibilities :

- Shift in charge
- Infection control
- Restores and promotes patient health by carrying out the nursing process.
- Collaborates with physicians and members of the multidisciplinary team.
- Provides physical and psychological support to patients, friends and families. Determines patient care needs by establishing a personal relationship with patients and their families.
- Builds a compassionate environment by providing emotional, psychological and spiritual support to patients, friends and families. Ensures quality of care by adhering to therapeutic standards; measures health outcomes against patient care goals and hospital or regulatory standards.
- Resolves patient problems and needs through the use of multidisciplinary team strategies.
- Maintains a safe and clean work environment by following procedures, rules and regulations.
- Protects patients and staff by following infection control policies and protocols, medication administration and storage procedures, and controlled substance regulations.

- Maintains patient care by maintaining patient and departmental records.
- Maintains continuity between care teams by documenting and communicating actions, irregularities, and continuing needs.
- Maintains patient confidence and protects procedures by keeping information confidential.
- Ensures equipment operation by meeting preventive maintenance requirements, arranging for repairs, and evaluating new equipment and techniques.
- Maintains inventory of nursing supplies by reviewing inventory to determine stock levels.
- Maintains professional and technical knowledge by attending continuing education seminars and participating in professional organizations.
- Maintains a cooperative relationship between healthcare teams by sharing information and participating in team problem solving methods. Contributes to team efforts by achieving appropriate results as needed.

PUBLICATIONS

Journal Articles

1. Al-Hussain G, Shuweihdi F, Alali Haitham, Househ M, Abd-alrazaq A, (2022). The Effectiveness of Supervised Machine Learning in Screening and Diagnosing Voice Disorders: Systematic Review and Meta-analysis, *J Med Internet Res* 2022;24(10):e38472, doi: 10.2196/38472, PMID: 36239999 (ISI/ Q1; Scopus Q1).
2. Abd-Alrazaq A, Ahmed A, Alali Haitham, Aldardour AM, Househ M. (2022). The Effectiveness of Serious Games on Cognitive Processing Speed Among Older Adults With Cognitive Impairment: Systematic Review and Meta-analysis. *JMIR Serious Games*. 2022 Sep 9;10(3). doi: 10.2196/36754. (ISI/ Q2; Scopus Q1).
3. Alali, A.M., Abu Al Rejal, H.M., Abu, N.H.B., Alali, H. (2022). The impact of supply chain preparedness on healthcare service quality: A literature review. *International Journal of Sustainable Development and Planning*, Vol. 17, No. 5, pp. 1425-1430. [https://doi.org/10.18280/ijstdp.170506\(Q3 Scopus\)](https://doi.org/10.18280/ijstdp.170506(Q3 Scopus))
4. Alshammare, G., Abd Halim, M., Alali, H., & Alsheikh, G. (2022). The Interplay Between Main Critical Success Factors And Customer Loyalty: A Concept Not Fully Explored. *Journal of Positive School Psychology*, 462-472.
5. Alali, H. (2020), eFAWATEER.com As an Electronic Bill Payment Service: The Case of Jordan. *International Journal on Advanced Science, Engineering and Information Technology*. 10(4), 1430-1435 DOI:10.18517/ijaseit.10.4.12028 (Q2 Scopus)
6. Zaid Alabaddi, Arwa Rahahleh, Haitham Alali, Khaled Abdrabbo (2020), The relative importance of the critical success factors of business intelligence(BI) systems implementation in Jordanian pharmaceutical companies. *Journal of Theoretical and Applied Information Technology*, 98(12), 2132-2147.
7. Alali, H., Wishah, R., & Al-Weshah, G. (June, 2019). The Demarketing of Energy Drinks Using Facebook Media: A Healthcare Perspective. *International Journal on Advanced Science, Engineering and Information Technology*, 9(3), 835-840 DOI:10.18517/ijaseit.9.3.8988. (Q2 Scopus)
8. Haitham Alali, MI Nofal, and Malek Alharafsheh (2019), Business Intelligence Implementation Success Framework: A Literature Review. *European Journal of Business and Management*. Vol 11, No 6 (EBSCO)
9. Zaid Alabaddi, Haitham Alali, Arwa Rahahleh, Khaled Abdrabbo (2019), The Relative Importance of the Critical Success Factors of Enterprise Resource Planning (ERP)

- Systems in Jordanian Pharmaceutical Companies. *International Journal of Engineering and Applied Sciences*, 14: 6465-6473 (Scopus)
10. Malek Alharafsheh, Haitham M. Alali, MI Nofal and Zaid Alabaddi, 2019. Libraries e-Service Quality by Education Level: Evidence and Issues. *Journal of Engineering and Applied Sciences*, 14(17), 6474-6477. (Scopus)
 11. Nimer Alslihat, Ala Jaber Matarneh, Usama Abdul Moneim, Haitham Alali, Nahed Al-Rawashdeh, (2018). The Impact of Internal Control System Components of the COSO Model in Reducing the Risk of Cloud Computing: The Case of Public Shareholding Companies. *Ciência e Técnica Vitivinícola V33*, No 4, (188- 202).
 12. Shireen Al-Ali, Haitham Alali, Nimer Alslihat, Nahed Alrawashdeh, Mazen Al-Omari, Zeyad Almatarneh, (2017) The Impact of Financial Information Systems on the Quality of Financial Statements: The Case of Jordanian Commercial Banks, *International Journal of Applied Business and Economic Research*, v15 (25), 501 (indexed in Scopus)
 13. Raed Al-Wishah, Haitham Alali. (2017) Health Information Privacy and Security Framework: Supporting Electronic Medical Records in Healthcare Systems, *International Journal of Innovation & Business Strategy*, Vol 8, No 2 (UTM University)
 14. Nimer Alslihat, Nahed Alrawashdeh, Shereen Al-Ali, Mazen Al – Omari, Ala'a Gazzaz and Haitham Alali (2017) Accounting Disclosure of Both Financial and Non-financial Information in the Light of International Accounting Standards, *International Journal of Economic Research* v14 (12), 105 (indexed in Scopus)
 15. Alali, H. (2016). Virtual Communities of Practice Success in Healthcare Sector: A Comparative Review *Advances in Human Factors and Ergonomics in Healthcare* (pp. 141-153): Springer International Publishing.
 16. Alali, H. (2016). Online Healthcare Communities of Practice: Identifying the Critical Success Factors. *International Journal of Computers in Clinical Practice (IJCCP)*, 1(1), 1-14.
 17. Alali, H., Wishah R., Alali Sh., Al-Sukkar A., Abu-Hussien A. (2016), E-Marketplace Legal and Regulatory Framework in Jordan: A General View. *Journal of Theoretical and Applied Information Technology* 85(2), (221-227). (Indexed by SCOPUS)
 18. Alali, H., & Salim, J. (2016). Virtual health communities of practice success factors: towards taxonomy and a framework. *International Journal of Web Based Communities*, 12(2), 180-194. (Indexed by Elsevier, ACM, SCOPUS, and ABDC rating B)
 19. Alali, H.; M. Alweshah and Wishah R. (2014). "Hospital Information Systems Success: Towards an Evaluation Framework." *Australian Journal of Basic and Applied Sciences*. 8(9), Pp: 45-51 (Indexed by SCOPUS and ISI).
 20. Alkhalidi A, Taamneh I, Alali H, Alhalhouli Z (2014) an examination of the role of social influence in Saudi Arabia: A structural equation modeling of an extended technology acceptance model. *International Journal of Management, IT and Engineering* 4 (12):100
 21. Alali, H. and Juhana, S. 2013. Virtual Communities of Practice: The role of content quality and technical features to increase Health Care Professionals' Satisfaction. *Journal of Theoretical and Applied Information Technology* 54(269-275): (Indexed by SCOPUS)
 22. Alali, H. and Juhana, S. 2013. Virtual Communities of Practice Success in Healthcare Sector. *Applied Mechanics and Materials* 411(950-953). (Indexed by EI Compendex and SCOPUS)
 23. Alali, H. and Juhana, S. 2013. Virtual Communities of Practice Success Model to Support Knowledge Sharing Behaviour in Healthcare Sector. *Procedia Technology* 485-489. (Indexed by Elsevier)

Conference Proceedings

1. Ashraf Alali, Hussein Abu Al Rejal, Noor Hidaya Binti Abu and Haitham Alali. (2023) An investigation of the Healthcare Supply Chain Preparedness: A Literature Review. 1st International Conference on Logistics (ICL 2023) at the University of Jeddah, Jeddah, Kingdom of Saudi Arabia on 11-13 September 2023. IEEE Xplore (Accepted)
2. Alali H. (2017). Using Social Media to Improve Knowledge Sharing among Healthcare Practitioners, *Applied Mathematics, Modeling and Computational Science International Conference (AMMCS2017)*, August 20-25, 2017, Waterloo, Ontario, Canada
 - a. This article has been published as a book chapter in "Recent Advances in Mathematical and Statistical Methods", Springer (2018), 411-418.
3. Alali H. (2017). Online Healthcare Communities of Practice Evaluation Framework, *the Second International Conference on Business "Organizational Adaptation in volatile environment 15-16 April 2017"*. Amman-Jordan ISSN: 2414-7761.
4. Jebriel SM, Alali H, Abuzaraida MA Investigating the usability of using Doodles Scan System (DSS): The case of Misurata. In: *Service Operations And Logistics, And Informatics (SOLI), 2015 IEEE International Conference on*, 2015. IEEE, pp 186-191
5. Alali, H. and Juhana, S. 2013. Virtual Communities of Practice Success in Healthcare Sector. *International Conference on Information Technology and Management Innovation (ICITMI2013)*. Zhuhai,China 23-24 July 2013 (Indexed by EI Compendex and Thomson ISTEP)
6. Alali, H. and Juhana, S. 2013. Virtual Communities of Practice Success Model to Support Knowledge Sharing Behaviour in Healthcare Sector. *The 4th International Conference on Electrical Engineering and Informatics (ICEEI 2013)*.163 – 171., Bangi, Malaysia. 24 - 25 June 2013
7. Alali, H. and Juhana, S. 2010. Theoretical and Empirical Investigation of "Virtual Communities of Practice" Success in Health Care Services at Rural Areas. *National Conference On Rural ICT Development (RICTD 2010)*. Kedah, Malaysia. 23rd - 25th November 2010.
8. Alali, H. and Juhana, S. 2011. Conceptual Model of "Virtual Communities of Practice" Success in Health Care: A Literature Review. *The Research Center for Software Technology and Management Postgraduate Seminar (SOFTAM'2011)*, 15th December 2011. hlm. 1-10. Bangi, Malaysia
9. Alali, H. and Juhana, S. 2011. Information system success and acceptance theories: Towards developing a "virtual communities of practice" success model. *International Conference on Semantic Technology and Information Retrieval (STAIR' 2011)* Putrajaya, Kuala Lumpur, Malaysia. 28th to 29th June 2011.(Indexed by IEEE).
10. Alali, H. "The Impact of Nursing Community of Practices (NCOPs) on Knowledge Sharing: an Empirical Study on Al Hussein/ Al Salt Hospital" *Al-Balqa First Nursing conference*" 5-6th October 2009, Al-Salt, Jordan.

Book Chapter

1. H Alali, (2017) Virtual Communities of Practice Success in Healthcare Sector: A Comparative Review. *Advances in Human Factors and Ergonomics in Healthcare*, 141-153 (Springer book chapter)

2. Alali, H., Salim, J., Zwayda, Y., & Alsewi, S. M. (2016). Knowledge Sharing Success Model of Virtual Communities of Practice in Healthcare Sector. In I. Lee (Ed.), *Encyclopedia of E-Commerce Development, Implementation, and Management* (pp. 272-284). Hershey, PA: IGI Global.
3. Alali, H., & Salim, J. (2014). Success Dimensions of the Online Healthcare Communities of Practice: Towards an Evaluation Framework. *Social Media and Mobile Technologies for Healthcare*, 16.IGI Global.

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